



# CITY OF ARLINGTON FAIR HOUSING COMPLAINT PROCESS

## LEGAL DISCLAIMER

This is not legal advice. This document provides general information about the Fair Housing complaint process in the City of Arlington. Laws, regulations, and procedures may change. For specific legal guidance, consult with a qualified attorney. Always verify current requirements with the U.S. Department of Housing and Urban Development (HUD) or official city sources.

## Fair Housing Act

The City of Arlington supports the provision of fair housing without regard to race, religion, color, sex, national origin, disability, or familial status. Complaints must be filed within 1 year of the violation.



## City of Arlington Fair Housing Code

Prohibits discrimination based on sexual orientation and gender identity.



## It is Illegal for Anyone To:

- Threaten, coerce, intimidate, or interfere with anyone exercising a fair housing right or assisting others exercising a fair housing right.
- Advertise or make any public statement that indicates a limitation or preference based on race, color, national origin, religion, sex, or familial status or disability. This prohibition against discriminatory advertising applies to single family and owner occupied housing.



## Housing - Ex. Prohibitions

- Refuse to rent or sell housing
- Refuse to negotiate for housing
- Make housing unavailable
- Set different terms, conditions, or privileges for sale or rental of a dwelling
- Provide different housing services or facilities
- Falsely deny that housing is available for inspection, sale, or rental
- Deny anyone access to or membership in a facility or service (such as a multiple listing service) related to the sale or rental of housing

## Mortgage Lending - Ex. Prohibitions

- Refuse to make a mortgage loan
- Refuse to provide information regarding loans
- Impose different terms or conditions on a loan, such as different interest rates, points, or fees
- Discriminate in appraising property
- Refuse to purchase a loan
- Set different terms of conditions for purchasing a loan



Do You Have a Disability? → Yes

## Your Landlord may not:

- Refuse to let you make reasonable modifications to your dwelling or common use areas, at your expense, if necessary for the disabled person to use the housing. (Where reasonable, the landlord may permit changes only if you agree to restore the property to its original condition when you move).
- Refuse to make reasonable accommodations in rules, policies, practices or services if necessary for the disabled person to use the housing.

## File a Complaint

Contact Shana Washington  
Fair Housing Officer  
817-459-6232

Submit your complaint online to: [grantsmanagement@arlingtontx.gov](mailto:grantsmanagement@arlingtontx.gov)

Please note that alleged short-term rental violations are not covered under the Fair Housing Act. For assistance with alleged short-term rental violations, please contact the Dallas Eviction Advocacy Center at <https://www.dallaseac.org/>, which can help refer you to resources in your jurisdiction

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