



# CITY OF DALLAS FAIR HOUSING INCIDENT RESOLUTION PROCESS

## LEGAL DISCLAIMER

This is not legal advice. This document provides general information about the Fair Housing complaint process in the City of Dallas. Laws, regulations, and procedures may change. For specific legal guidance, consult with a qualified attorney. Always verify current requirements with the U.S. Department of Housing and Urban Development (HUD) or official city sources.

## Fair Housing Act

The City of Dallas supports the provision of fair housing without regard to race, religion, color, sex, national origin, disability, or familial status. Complaints must be filed within 1 year of the violation.



## Information Needed to Report an Incident:

- Your name, phone number, and address
- The name and address of the person(s) or organizations your allegation is against
- The address or other identification of the housing or program involved
- A short description of the event(s) that cause you to believe your rights were violated
- The date(s) of the alleged violation



## Report a Fair Housing Incident:

Report an incident by visiting [dallasfairhousing.com](https://dallasfairhousing.com)



## For Additional Assistance Contact:

City of Dallas Fair Housing Division  
1500 Marilla St., Room 1BS  
Dallas, TX 75201  
Telephone (214) 670-FAIR (3247)  
Fax (214) 670-0665  
TTY (214) 670-6936



## City of Dallas Fair Housing Incident Resolution Process:

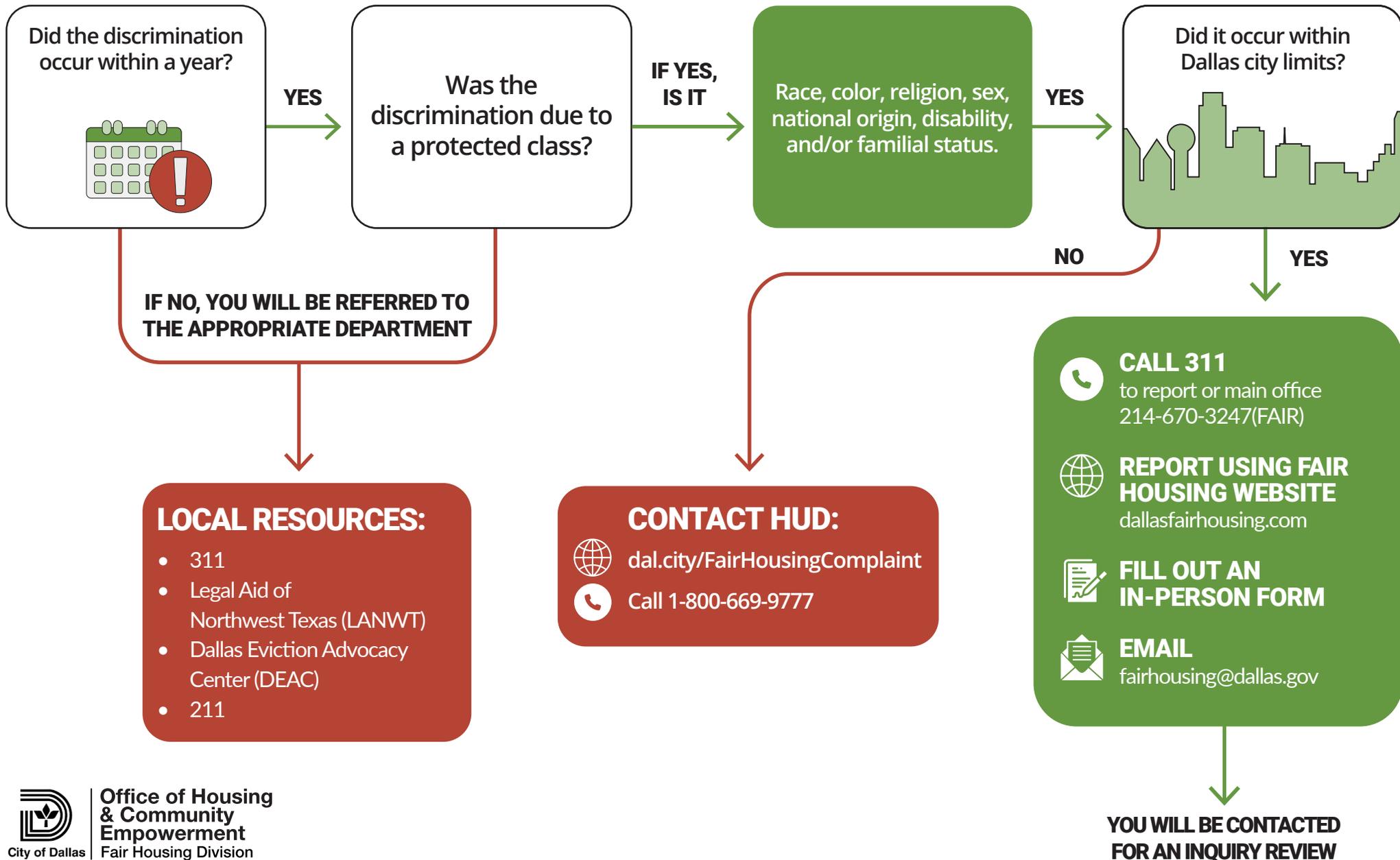
It will be investigated to determine whether there is reasonable cause to believe that a fair housing law has been violated. The matter will be filed jointly with HUD's Office of Fair Housing and Equal Opportunity for investigation. The Dallas Fair Housing Office will attempt to reach an agreement with the parties. A conciliation agreement to protect both the complaint and the public interest may be executed. If an agreement is signed, the Dallas Fair Housing Office will take no further action and the case is closed. The final investigation report will be submitted to the City Attorney's Office for determination.

Please note that alleged short-term rental violations are not covered under the Fair Housing Act. For assistance with alleged short-term rental violations, please contact the Dallas Eviction Advocacy Center at <https://www.dallaseac.org/>.

Last Updated: October 2025

# DO YOU THINK YOU HAVE A FAIR HOUSING COMPLAINT?

MUST MEET ALL 3



# ¿CREES QUE TIENES UNA QUEJA DE VIVIENDA JUSTA?

DEBES CUMPLIR CON LOS 3

