



CITY OF FRISCO FAIR HOUSING COMPLAINT PROCESS

LEGAL DISCLAIMER

This is not legal advice. This document provides general information about the Fair Housing complaint process in the City of Frisco. Laws, regulations, and procedures may change. For specific legal guidance, consult with a qualified attorney. Always verify current requirements with the U.S. Department of Housing and Urban Development (HUD) or official city sources.

Fair Housing Act

The City of Frisco supports the provision of fair housing without regard to race, religion, color, sex, national origin, disability, or familial status. Complaints must be filed within 1 year of the violation.

It is Illegal for Anyone To:

- Threaten, coerce, intimidate, or interfere with anyone exercising a fair housing right or assisting others exercising a fair housing right.
- Advertise or make any public statement that indicates a limitation or preference based on race, color, national origin, religion, sex, or familial status or disability. This prohibition against discriminatory advertising applies to single family and owner occupied housing.

Housing - Ex. Prohibitions

- Refusal to rent or sell housing
- Refusal to negotiate for housing
- Setting different terms, conditions or privileges for the sale or rental of a dwelling
- Falsely denying that housing is available for inspection/sale/rental

Mortgage Lending - Ex. Prohibitions

- Refuse to make a mortgage loan
- Refuse to provide information regarding loans
- Discriminate in appraising property
- Refuse to purchase a loan
- Set different terms or conditions for purchasing a loan

Do You Have a Disability? → Yes

Your Landlord may not:

- Refuse to let you make reasonable modifications to your dwelling or common use areas, at your expense, if necessary for the disabled person to use the housing. (Where reasonable, the landlord may permit changes only if you agree to restore the property to its original condition when you move).
- Refuse to make reasonable accommodations in rules, policies, practices or services if necessary for the disabled person to use the housing.

Information Needed:

- Your name, phone number, and address
- The name and address of the person(s) or organizations your allegation is against
- The address or other identification of the housing or program involved
- A short description of the event(s) that cause you to believe your rights were violated
- The date(s) of the alleged violation

File a Complaint

Online: Available in English, Spanish, Chinese, Vietnamese, Korean, Arabic, Russian, Khmer, and Somali.
www.hud.gov/reporhousingdiscrimination

Phone: Available in many languages. Talk with an FHEO intake specialist by calling:
1-800-669-9777

Mail: You can print out the form found [online](#) and mail it to:
Fort Worth Regional Office of FHEO
307 W. 7th Street, Suite 1000,
Fort Worth, TX 76102

Please note that alleged short-term rental violations are not covered under the Fair Housing Act. For assistance with alleged short-term rental violations, please contact the Dallas Eviction Advocacy Center at <https://www.dallaseac.org/> which can help refer you to resources in your jurisdiction

Last Updated: August 2025